



PRESS RELEASE – Jan. 5, 2017

Communications: 972-624-3104

Online service outages Jan. 6-7

THE COLONY, Texas — A pair of scheduled maintenance windows this coming weekend will result in temporary outages for various online services, including the web portal and automated phone system for making utility payments. The outages are scheduled as follows:

- Midnight to 6 a.m. Friday, Jan. 5, for Time Warner hardware upgrades; and,
- 8 to 10 a.m. Saturday, Jan. 6, for internal maintenance.

Customers wishing to make a utility payment during those times may utilize the drive-thru night deposit box on the north side of City Hall, 6800 Main St. For more information, please call 972-625-2741. Thank you for your patience.

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