



PRESS RELEASE – Feb. 17, 2017

Customer Services: 972-625-2741

Online service outage scheduled for Feb. 18

THE COLONY, Texas — A scheduled maintenance window from 7:30 to 10 a.m. Saturday, Feb. 18, will result in temporary outages of the web portal and automated phone system for making utility payments.

Customers wishing to make a utility payment during that time may utilize the drive-thru night deposit box on the north side of City Hall, 6800 Main St. or visit several Fidelity Express locations in the area (<http://thecolonytx.gov/Documents/20170209FidelityExpress.pdf>).

For more information, please call 972-625-2741. Thank you for your patience.

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