



PRESS RELEASE – July 13, 2017

Public Works: 972-624-4418

Boil water notice for The Tribute on July 16

THE COLONY, Texas — In order to install a new main waterline connection at the Wynnwood Pump Station, the City of The Colony Public Works Department will be **disconnecting water service in The Tribute subdivision for approximately 4 to 6 hours starting at 11:30 p.m. Sunday, July 16.**

Due to the resulting temporary loss of system pressure, the Texas Commission on Environmental Quality requires the City of The Colony (PW ID: 0610081) to notify all affected customers to boil their water prior to consumption (e.g., washing hands/face, brushing teeth, drinking, etc.) from the start time of the shutoff until a notice is published rescinding the boil-water notice.

Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria, and all customers should follow these directions. To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous rolling boil and then boiled for 2 minutes. In lieu of boiling, individuals may purchase bottled water or other suitable source.



In case you need water for flushing, washing, drinking or food preparation during the overnight downtime, we ask that customers fill spare water containers prior to the water outage. In order to protect your personal property, we also ask that customers turn off water or power to irrigation systems, appliances or other devices that may use water.

The City of The Colony will be working diligently to get the system back in service as soon as possible. Once the new line is connected, the water supply will be restored. We will then begin flushing the water system to remove possible contaminants and air that may have entered the system. Once the

flushing process has been completed, bacteriological samples will be collected to ensure the system is free of any bacterial contamination.

When it is no longer necessary to boil the water, public water system officials will notify customers in a manner similar to this notice that the water is safe for drinking or human consumption purposes, officially rescinding this notice.

Please share this information with anyone who drinks this water, especially those who may not have received this notice directly. If you have questions concerning this matter, please contact Water Distribution Supervisor Joe Chase at 972-624-4418, Customer Service at 972-625-1756, or our After-Hours number at 972-624-4433.

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