



Pool Rental Details

RENTAL TIME SLOT: Your reservation rental should be scheduled for the actual time the facility door is opened... until your guests leave and the door is locked. Most groups easily accommodate their set up, water play, party food, and tear down in a two-hour time slot. We do understand that there are special situations where equipment (such as a *DJ's sound studio) needs to be set up in advance. Groups requiring additional set-up or tear down time should make arrangements as early as possible to rent additional time. If you would like to tour the facility for planning purposes contact the Aquatic Park Manager or Office Manager.

REFUND POLICY and SCHEDULING CHANGES:

20% charge: if WRITTEN request filed with the Aquatic Office more than 15 days before party.

80% charge: if WRITTEN request filed with the Aquatic Office 14 days or less.

NO REFUND if filed the same day as the party.

Please email: wbrown@thecolonytx.gov and swim@tcpard.com

WEATHER:

- Parties will not be cancelled for cool weather and or light rain. If you wish to move your ENTIRE party inside (if available) please talk with your Aquatic Staff on the day of the rental.
- If we have severe storms producing electrical activity, you will be given the option (on the day of the party) to reschedule or refund. Our Aquatic Staff will make the determination shortly before the rental by checking multiple lightning detection sites for verification of electrical activity (within 20 miles for outdoor parties and within 6 miles for indoor parties).

We will contact **you ONLY if the Aquatic Staff determines that your party needs to be rescheduled or canceled on the day of the party. Weather changes quickly and we cannot rely on projected general weather forecasts for accurate timing.

**It is important that you verify your current contact information for the rare case where our staff needs to contact you on the day of the party.

GENERAL INFORMATION FOR PARTIES:

This facility has three separate Zones and can be rented as a whole, or partial. Most parties select one or two Zones (pools), depending on the ages and size of the party. If you rent only one Zone (example: Lagoon) there will likely be a party completely separated in another Zone (example: Indoor Pool) and it will not interfere with your group activities! Both groups have exclusive use of their own Zone (pool).

Outdoor Lagoon

Splash Zone

Indoor Pool

The Outdoor Lagoon has shallow wings that run 3½' to 4½' deep. It includes shaded picnic pavilions, Volley-ball court and a big grill at the Petite Pavilion. It also has a waterfall in a preschool area that is 1½' deep. It is the best choice for an outdoor party that spans a broad range of ages and activities!

The Splash Zone has an interactive splash pad AND a Wading Pool with a waterfall. It is the top choice for a preschool age party, where adults are not planning on getting (very) wet. It also includes a small grill, picnic tables, a shade structure, and the shaded west wing of Grand Pavilion.

The Indoor Pool is heated and has six lanes that run from 4 ½'-10' in depth. It includes bleachers, two aluminum tables (5'X 30") and plastic patio chairs. This pool is best suited for confident swimmers, and will be a challenge for children who rely on floats. A Rolling log may be added to the deep water for an additional fee.

- For your safety, the appropriate amount of staff will be at the facility for any type of activity. Staff is based on the number of people at the facility and includes swimmers and non-swimmers.
- U.S. Coastguard approved life jackets are available at the facility at no cost. Facility Instructional equipment, i.e. kickboards, noodles, fins, pull buoys, etc., are not recommended for floatation devices, and not available for rentals or public general use.
- *Outside contractors (i.e. but not limited to, bounce house, DJ's, snow cone vendors) must have provided (in advance) a valid copy of their insurance listing the City of The Colony as an additional insured party.
- This facility is called The Colony Aquatic Park and the correct physical address is 5580 North Colony, Blvd 75056. Please let your guests know... as other facilities bear similar names.

GENERAL POOL RULES and BEHAVIORS:

- Children age six and under must be directly attended, within arm's reach by a swimming adult the entire time they are at the facility.
- Alcohol, gum, glass, pets, tobacco and any type of smoking product are not permitted anywhere at the facility.
- The noise level of your party and or entertainment must be set at a comfort level for our residential neighbors. At 10pm, outside speakers are to be turned off.
- Diving is allowed in the deep section of the Indoor Pool only.
- No Running, rough play, foul language or fighting is allowed. Pushing, shoving, or throwing guests into the pool is also not allowed.
- For the safety of your guests, everyone must follow all the rules as posted or determined by the lifeguard or other staff member on duty.

HEALTH: Swimmers with open wounds, runny eyes or noses or other apparent ailments will not be allowed in the water. Bandages will not be allowed in the water. Guests who have had diarrhea within 48 hours should not swim.

AN IMPORTANT NOTE ABOUT OUR SIX AND UNDER GUESTS:

MOST of our swim rescues happen during POOL PARTIES. Observation shows adult guests get involved socializing and do not notice as their child slips off to play in the water. We must have your serious support of our “6 and Younger Rule”.

**All children age 6 and younger shall be within arm’s reach of a SWIMMING ADULT at all times.
NO EXCEPTIONS.**

We also suggest that you encourage all children to swim test before heading off to deeper water. We would be delighted to assist with this process.

- ***A “swimmer” can comfortably swim the length of our indoor pool 25 yards in deeper water.***

If your child is not a swimmer, we highly encourage swim lessons. Swimming is not only fun, it’s a **lifesaving skill**. Enroll your child in a swim class today.