

The Colony Public Library
Mobile Hotspot Lending Policy & User Agreement
Adopted by The Colony Public Library Board 07/19

Mobile Hotspot Lending Service: The Colony Public Library offers free internet access via mobile hotspots to the public as part of its mission to provide informational resources to the community.

I. Access

- A. Borrower must be a The Colony Public Library cardholder with an account in good standing.
- B. Borrower must be 17 years or older.
- C. Borrower must present a valid photo ID at the time of checkout.
- D. Borrower must read and understand the Mobile Hotspot Lending Policy and sign the Mobile Hotspot User Agreement upon **every** checkout of a mobile hotspot.
- E. The Colony Public Library limits mobile hotspot checkouts to one per household at any given time.

II. Lending

- A. Mobile hotspots check out for one week and may be renewed twice, as long as there are no pending holds or requests for devices.
- B. Borrower must check out and return mobile hotspots in person at the Circulation Desk.
- C. Mobile hotspots returned via book drops will incur a \$10.00 fee.
- D. Borrower and library staff will verify all accessories are present at the time of check out and check in (case, device, battery, SIM card, USB cable, adapter, and instructions).
- E. Borrower is responsible for loss, damage, or theft of device and/or accessories.
- F. Borrower acknowledges that library staff will deactivate overdue mobile hotspots.

III. Responsibilities

- A. Borrower agrees that mobile hotspots are for domestic (i.e., not international) use only.
- B. Borrower agrees to keep mobile hotspots in a dry, temperature-controlled environment to prevent damage (i.e., do not leave in a hot car, leave in direct

sunlight, submerge in water, etc.).

C. In accordance with the *Interlocal Cooperation Agreement for Library Services* between Denton County and The Colony Public Library, borrower accepts that The Colony Public Library mobile hotspots have in place technology protection measures (commonly referred to as “filters”).

D. Borrower accepts responsibility for determining the suitability of content for themselves and/or minors.

E. Borrower accepts responsibility for complying with all federal, state, and local laws. Certain local, state, or federal legislation may govern or pertain to use of the internet or of digital resources. The Colony Public Library expressly disclaims any liability or responsibility in borrower non-compliance with such laws and legislation.

F. Borrower releases and holds harmless the City of The Colony, its officers, agents, servants or employees, The Colony Public Library, its staff, volunteers, and representatives or advisors from any and all liability or responsibility for the viewing of, use of, or exposure to any information, picture, graphical representation, video, or illustration encountered or for any data loss, breach, or interception of any information that may be the result of malicious activity by another wireless user, website, or software on any device through the use of a mobile hotspot borrowed from The Colony Public Library.